



Assistance & Support

We're always at your disposal to provide assistance with any queries or difficulties you may be experiencing. Our dedicated support team is accessible from Monday to Friday, 9am to 5pm EST.

Reaching Out to Us

Should you require assistance or support, do not hesitate to contact us at info@riwatech.com. We're committed to delivering prompt and efficient support to our customers and we'll endeavor to respond to your inquiry at our earliest convenience.

Please provide detailed information like your name and inquiry specifics in your email for effective support. Email us anytime if our business hours don't suit you; we'll respond promptly.

Registered Office

Our official registered address is:

RIWA Technologies Ltd.
128 City Road
London
EC1V 2NX

Please note that this address is primarily for legal and administrative correspondence and does not serve as a physical location for our services.

Frequently Asked Queries

Q: How do I acquire an NFT on your platform?

A: Purchasing an NFT on our platform is a straightforward process. Simply explore our range of certified, secure Arts & Antiques goods and hit the "Buy Now" button. You will then be prompted to provide your payment details to finalize the purchase.

Q: How can I ensure an NFT is authentic?

A: Rest assured, all our NFTs are certified by NFT Technologies, who guarantee their authenticity and verify their ownership. Therefore, you can confidently trust the genuineness of any NFTs bought from our platform.

RQ: What do I do if I encounter an issue with my purchase?

A: Should you experience any difficulties with your purchase, please contact us immediately at info@riwatech.com, and we'll strive to help you. We highly value customer satisfaction and will diligently work with you to address any concerns you might have.

Q: How do I vend an NFT on your platform?

A: If you wish to sell an NFT on our platform, kindly contact us at info@riwatech.com for further instructions. We're constantly seeking to broaden our collection of Arts & Antiques goods and would be thrilled to discuss potential opportunities for selling your NFT on our platform.